



COMMERCIAL WARRANTY

CONGRATULATIONS!

Your dealer has installed ADVANCED CERAMIC™ window film, manufactured by Madico, Inc., hereinafter referred to as Madico.

• 15 YEAR LIMITED PRODUCT WARRANTY

Subject to the terms, conditions and limitations provided herein, Madico warrants ADVANCED CERAMIC Series window films to be free from defect when properly applied to the interior glass surface of commercial buildings for a period of fifteen years from the date of installation. This commercial limited warranty coverage is non-transferable.

• 5 YEAR LIMITED GLASS BREAKAGE WARRANTY

All ADVANCED CERAMIC window films include limited coverage against thermal stress and thermal expansion glass breakage caused as a direct result of an approved commercial installation on vertical glass only. The coverage period is five years from the original film installation completion date. See reverse side of this certificate for important details about the conditions, scope and applicability of this glass breakage warranty coverage. This five year limited glass breakage warranty coverage is applicable only to the original purchaser of the ADVANCED CERAMIC window film and is non-transferable.

• 5 YEAR LIMITED IG UNIT SEAL FAILURE WARRANTY

Five year coverage for insulated glass (IG) seal failure is also included with the limited glass breakage warranty, although it is only applicable on IG units with approved film-to-glass applications. The coverage period is five years from the original film installation completion date. This warranty is subject to the terms, conditions and limitations provided herein, and subject to proof that a manufacturer's warranty on the windows is in force at the time of film installation and/or claim. See reverse side of this certificate for important details about the conditions, scope and applicability of this IG unit seal failure warranty coverage. This five year limited IG seal failure warranty coverage is applicable only to the original purchaser of the Advanced Ceramic window film and is non-transferable.

PRODUCT WARRANTY COVERAGE

In the unlikely event that an ADVANCED CERAMIC film with fifteen year commercial limited product warranty coverage should experience adhesive failure, bubbling, cracking, crazing, delamination or demetallization, Madico will provide replacement film and reimburse the reasonable and customary labor costs to an independent window film dealer to remove the defective film and install the replacement film. Any independent window film dealer can be authorized by the Madico warranty service department to remove and replace the defective film. Warranty repair liability shall in no case exceed a value greater than the original invoice amount, nor shall warranty repair service be extended to anyone other than the company that originally purchased the film. Installing warranty replacement film will not renew or extend the original warranty coverage time periods as stated on this contract.

This warranty is the sole and exclusive warranty provided by Madico for the ADVANCED CERAMIC window film, or for glass breakage or IG unit seal failure.

No other warranties, expressed or implied, are provided with this product, and implied warranties of merchantability and/or fitness for a particular purpose are expressly disclaimed. In addition, all other liabilities that might arise with respect to the sale of this product or other service either in contract or tort, including without limitation strict liability based upon statute or common law, and liability based upon negligence of Madico or its agents, are expressly disclaimed and negated. The remedy provided herein shall be the sole and exclusive remedy for any loss arising out of the sale, application and/or use of this product; except as provided herein, Madico shall not under any circumstances be responsible for or liable to any party for any economic loss or physical harm or any incidental, consequential or special damages. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

Madico shall not be liable for any loss, damage, expense or cost caused in whole or in part by improper film installation, improper care or maintenance of the product, non-conforming applications or uses, or any other events not directly caused by the quality of the product, or the quality of the workmanship of the window glass or IG unit. This warranty may not be modified in any respect except by the express written agreement of Madico.

HOW TO MAKE A CLAIM

Claims can be initiated by contacting the installing Madico ADVANCED CERAMIC dealer or by contacting Madico warranty service department phone number for North America at 1-800-225-1926, Monday through Friday, 8am to 5pm EST. To initiate a claim for product failure, glass breakage or IG unit seal failure, the original purchaser must be prepared to present a copy of the installing ADVANCED CERAMIC dealer's proof of purchase invoice, a valid and property completed warranty certificate and, in case of seal failure, a copy of the IG units original seal failure warranty coverage. The installing dealer need not be present to file a warranty claim. The product warranty coverage applies only to the quality of the film product and does not insure the quality of the installation performed by the dealer.

FILM DRY OUT TIME

The mounting solution used during the installation of your ADVANCED CERAMIC window films may require a period of time to dry out. Cold and/or cloudy weather conditions can lengthen the dry out time of an Advanced Ceramic film, while warm weather and direct sun light exposure will shorten the dry out time. Small water beads and a slightly cloudy look may appear during the dry out period. If slow drying does occur, do not become alarmed, it is a part of the natural curing process.

WINDOW FILM CARE & MAINTENANCE

DO NOT CLEAN THE FILM FOR 30 DAYS AFTER INSTALLATION. This will help secure proper curing of the adhesive system to the glass. Do not use bristle brushes, abrasive scrubbing sponges or any other cleaning materials that could scratch the film. Always use fresh clean soft materials to wash and dry your window film surfaces. Common household glass cleaners may be safely used to clean your windows.

SEE REVERSE SIDE FOR TERMS & CONDITIONS REGARDING THIS WARRANTY ALL INFORMATION MUST BE COMPLETED

CUSTOMER INFORMATION

Company Name: _____
Name: _____
Address: _____
City/State/Zip: _____
Phone: _____ Signature: _____
Title: _____

DEALER INFORMATION

Dealer Name: _____
Company Name: _____
Address: _____
City/State/Zip: _____
Phone: _____ Signature: _____

FILM INSTALLATION INFORMATION

Installation Date: ____ / ____ / ____
Glass Type (Check): [] Single Pane [] Double Pane [] Clear [] Tinted
[] Annealed [] Tempered Reflective: [] Yes [] No
Glass Thickness: _____" Low E: [] Yes [] No
Film Type(s): _____
Roll #(s): _____
Total Square Footage Installed: _____
Number of panes filmed: _____
Single Pane: _____ Double Pane: _____ Total: _____
Has any previous glass breakage or seal failure occurred?: [] Yes [] No

Send completed yellow copy to: Madico, Inc. • Warranty Department • 64 Industrial Parkway • Woburn, MA 01801

V-0771-R01

WHITE: CUSTOMER YELLOW: MADICO, INC. PINK: DEALER