

Glass Breakage and IG Seal Failure Coverage

To qualify for the seal failure coverage, the customer must present documentation demonstrating that the manufacturer's seal failure warranty coverage is in force at the time of film installation. Installations over 5,000 square feet require prior Madico approval. This five year IG unit seal failure coverage will not exceed the term limits of the seal failure warranty coverage period provided by the manufacturer of the IG unit.

If glass breakage or seal failure does occur as a direct result of an approved installation of an approved ADVANCED CERAMIC window film, Madico will, upon verification of coverage, replace the broken glass or insulated glass unit and the window film. There is a repair or replacement limit of \$500 per window. Re-installation of the window film will be included in the \$500 per window limit.

As a condition of coverage, this glass breakage and seal failure coverage must be registered within 30 days of installation commencement. Coverage is non-transferable from the original purchaser of the film and is only valid on approved film-to-glass applications in the United States and Canada.

This warranty is valid only when installed by an authorized ADVANCED CERAMIC window films dealer in an application approved for that product.

Film-To-Glass Application Guidelines for ADVANCED CERAMIC Films

Glass breakage and IG unit seal failure coverage is NOT AVAILABLE for any ADVANCED CERAMIC window film installed on:

- Circular, round (excluding palladium), bent, laminated, textured, wired glass or skylights
- Partially shaded glass panes (exterior shading 20% or more of an individual glass light)
- Triple or quadruple pane IG units
- Glass with paint, lettering, vinyl lettering
- Glass with any single edge dimension greater than 10 feet
- Any single glass pane greater than 100 square feet total
- Any single IG unit greater than 40 square feet
- Glass 3/8th inch or thicker
- Damaged, chipped, cracked or scratched glass
- Glass with concrete framing
- Glass with metal framing that has no gaskets or seals
- Any building that has a history of glass breakage and seal failure problems
- Broken glass or IG units with seal failure prior to installation of the film

The ADVANCED CERAMIC glass breakage and IG unit seal failure warranty coverage BECOMES VOID if any of the following conditions exist:

- Any tinted IG unit improperly installed. Example: outside tinted surface reversed and installed on inside.
- Damage caused by acts of nature, accidents, fire, riots and/or explosions.
- False or misrepresented information on the warranty coverage registration documents.
- Dealer or customer fraud.